Plan Year 2021 State Health Benefits Program Open Enrollment

Annual Open Enrollment season is upon us and the New Jersey State Health Benefits Program (SHBP) and the New Jersey Division of Pensions & Benefits (NJDPB) are excited to announce a new process for all of your health benefit enrollment needs! Benefitsolver is a new website that has been created, through our partnership with Businessolver, to be your online network for information about your health benefits and to complete your applications online.

You'll be able to add new dependents and upload documentation right to the website, as well as get links to all your health benefit vendors. You'll have 24/7 access to Benefitsolver through your MyNewJersey portal, as well as a mobile app.

Beginning October 1, 2020, you will be able to log on to the Benefitsolver website through the MyNewJersey portal. At the bottom of the screen in your Pensions and Benefits Information Connection, along with your MBOS and EPIC button, you'll see a new button that reads "Health Benefits." If you do not already have a MyNewJersey account, you must create one in order to access Benefitsolver.

Once you're on the Benefitsolver website, you will be asked to enter your personal email address so we can keep in touch with you send you reminders, confirmations of enrollment, and important information about how to get the most out of your benefits. Don't worry, your personal information is safe with us, we don't share this with outside vendors! From there, you can download the mobile app so you can have your benefits at your fingertips even take a picture of your insurance cards and store them in the app, so you're never without them! Please see the enclosed flyer with detailed information about how you can download the mobile app and have all your benefits information at your fingertips.

If you have questions regarding your benefits, please see your employer or call the NJDPB Office of Client Services at 609-292-7524. If you have trouble accessing the Benefitsolver website, please see your human resources representative. We are excited to provide you with these new tools and we look forward to assisting you with your health benefits in 2021 and beyond.