Ahmad A. Rabaa'i

Associate Professor
Information Systems
Department of Finance, School of Business
New Jersey City University (NJCU)

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200 Hudson St.
Jersey City, NJ, USA

Education

2012   **Doctor of Philosophy – Information Systems**
College of Science and Engineering
School of Information Systems
Queensland University of Technology (QUT) – Australia

Thesis Title:
Evaluating the Success of Large-scale, Integrated Information Systems through the Lens of IS-Impact and IS-Support
- Nominated for the outstanding thesis award, QUT.
- Awarded the best PhD proposal at the Doctoral Consortium of the 14th Pacific Asia Conference of Information Systems (PACIS, 2010) National Taiwan University, Taipei, Taiwan.

2007   **Master of Management with Honours – (Information Systems Management)**
Griffith Business School
Griffith University– Australia

Thesis Title:
ERP Implementation in Jordan

2006   **Master of Computer Information Systems**
Griffith Business School
Griffith University– Australia

2005   **Bachelor of Computer Science and Information Systems**
School of Computer Science and Information Systems
Jordan University of Science and Technology (JUST) – Jordan

Selected Publications

BOOKS

Rabaa'i, Ahmad A. (2021) Enterprise Resource Planning (ERP) Systems Implementation in Jordan. LeanPub. https://leanpub.com/erpimplementationinjordan

Rabaa'i, Ahmad A. (2015) *Evaluating the Success of Large-Scale Information System Applications: Extending the IS-Impact Model.* Scholars' Press. Saarbrucken - Germany. ISBN: 9783639859386. 8th October 2015.

REFEREED JOURNAL PUBLICATIONS

Rabaa'i, Ahmad A. (In Press) 'An Investigation into the Acceptance of Mobile Wallets in the FinTech Era: An Empirical Study from Kuwait', *International Journal of Business Information Systems*.

Rabaa'i, Ahmad A., and Rababaah, Aaron R. (2020) 'Aligning Information Systems Programs with the New ABET-CAC Criteria: The Case of the American University of Kuwait', *International Journal of Curriculum Development and Learning Measurement*, Vol. 1, No. 2, pp. 79-107.

Rababaah, A.R. and **Rabaa'i, Ahmad A.** (2020) 'The need for a new master's program of applied computer science to cope with future demands of the industry: the case of State of Kuwait', *International Journal of Higher Education and Sustainability*, Vol. 3, No. 2, pp.132–164.

Rabaa'i, Ahmad A., Bhat, H. and Al-Maati, S.A. (2018) 'Theorizing social networks addiction: an empirical investigation', *International Journal of Social Media and Interactive Learning Environments*, Vol. 6, No. 1, pp.1–24.

Rababaah. A. R. and **Rabaa'i, Ahmad A.** (2018), 'Enhancing programming learning environment with physical computing and robotics: a case study of the American University of Kuwait', *International Journal of Teaching and Case Studies*, Vol. 9, No. 4, pp. 323 – 346.

Rababaah. A. R. and **Rabaa'i, Ahmad A.** (2018), 'Student Engagement Integration to the Assessment Process: A Proposed Framework by the Computer Science Program at the American University of Kuwait'. *International Journal of Higher Education and Sustainability*, Vol. 2, No. 2, pp. 132 – 149.

Rababaah. A. R. and **Rabaa'i, Ahmad A.** (2017) 'Object Shape-Based Characterization in Intelligent Security Systems – A Comparative Study of Three Techniques', *Journal of   Global Information Technology*, Vol. 12, No. 1 & 2, pp. 35-45.

Rabaa'i, Ahmad A., Rababaah, A.R. and Al-Maati, S.A. (2017) 'Comprehensive guidelines for ABET accreditation of a computer science program: the case of the American University of Kuwait', *International Journal of Teaching and Case Studies*, Vol. 8, Nos. 2/3, pp.151–191.

Rabaa'i, Ahmad A. (2017) 'Holistic procedures for contemporary formative construct validation using PLS: A comprehensive example'. *International Journal of Business Information Systems,* Vol. 25. No. 3. Pp. 279-318.

Rabaa'i, Ahmad A. (2017) 'The Use of UTAUT to Investigate the Adoption of E-Government in Jordan: A Cultural Perspective'. *International Journal of Business Information Systems,* Vol. 24. No. 3. Pp. 285-315.

Rabaa'i, Ahmad A. (2016) 'Extending the Technology Acceptance Model (TAM) to assess Students' Behavioural Intentions to adopt an e-Learning System: The Case of Moodle as a Learning Tool'. *Journal of Emerging Trends in Engineering and Applied Sciences*, Vol. 7, No. 1, pp. 13- 30.

Rabaa'i, Ahmad A. and Gammack John, (2016) 'Success Factors for Enterprise Systems in the Higher Education Sector: A Case Study'. *International Journal of Engineering Science Invention*, Vol. 5, No. 2, pp. 77-101.

Rabaa'i, Ahmad A., Zogheib, Bashar, AlShatti Abdullah and Al-Jamal, Enas. (2016) 'Adoption of e-Government in Developing Countries: The Case of the State of Kuwait'. *Journal of Emerging Trends in Computing and Information Sciences*. Vol. 7, No. 2, pp. 240-263.

REFEREED CONFERENCE PUBLICATIONS

Rabaa'i, Ahmad A. & Gable, Guy G. (2013) *Measuring IS-support: A conceptual model.* In Lee, Jae-Nam, Mao, Ji-Ye, & Thong, James (Eds.) *PACIS 2013 Proceedings*, AIS   Electronic Library (AISel), Jeju Island, Korea.

Rabaa'i, Ahmad A. and Gable, Guy G. (2012) *IS service quality as a multi–dimensional formative construct.* Proceedings of the 16th Pacific Asia Conference on Information Systems, 11–15 July 2012. Ho Chi Minh city, Vietnam.

Rabaa'i, Ahmad A. (2010) *A Framework for Successful Enterprise Systems Implementation: Preliminary Findings from a Case Study.* Proceedings of the 21st Australasian Conference on Information Systems, 1–3 December 2010, Gardens Point Campus, Queensland University of Technology, Brisbane, Australia.

Rabaa'i, Ahmad A. and Bandara, Wasana and Gable, Guy G. (2010) *Enterprise systems in universities: A teaching case.* Proceedings of 16th Americas Conference on Information Systems (AMCIS), August 12–15, 2010, Lima, Peru.

Rabaa'i, Ahmad A. (2010) *Validating the IS-Impact model in Australasia universities.* Proceedings of the 14th Pacific Asia Conference on Information Systems Doctoral Consortium, 8–9 July 2010, National Taiwan University, Taipei, Taiwan.

Rabaa'i, Ahmad A. and Gable, Guy G. (2009) *Extending the IS-Impact Model into the higher education sector.* Proceedings of the ICICS2009: 7th International Conference on Information and Communications Systems, 7–10 Dec. 2009, Macau.

Rabaa'i, Ahmad A. (2009) *Identifying critical success factors of ERP Systems at the higher education sector.* Proceedings of the ISIICT 2009: The 3rd International Symposium on Innovation in Information & Communication Technology, 15–17 December 2009, Philadelphia University, Amman, Jordan.

Awards

- Recipient of the most supportive professor at the American University of Kuwait, 2015.
- Recipient of the most humorous and friendly professor at the American University of Kuwait, 2014.
- Nominated for the Vice–Chancellor performance award, 2012, Queensland University of Technology (QUT) – Australia.
- Recipient of the Outstanding Lecturer Award, 2012, School of Information Systems, Queensland University of Technology (QUT) – Australia.
- Recipient of Griffith Award for Academic Excellence 2006–2007, Griffith University – Australia.
- Recipient of Griffith Award for Academic Excellence 2005–2006, Griffith University – Australia.
- Recipient of the Outstanding Higher Degree Student Award, 2012, Faculty of Science and Engineering, Queensland University of Technology (QUT) – Australia.
- Recipient of the best PhD proposal award at the Doctoral Consortium of the 14th Pacific Asia Conference of Information Systems (PACIS 2010, ERA A) 2010, National Taiwan University, Taipei, Taiwan.
- Recipient of the best paper award at the Third International Symposium on Innovation in Information & Communication Technology ISIICT 2009, 15–17 December 2009, Philadelphia University, Amman, Jordan.
- Recipient of the Outstanding Tutor Award (Highly commended), 2009, Queensland University of Technology (QUT) – Australia.

Professional Society Membership

- Member of the Association of Information Systems (AIS).
- Member of the Association for Computing Machinery (ACM).
- Member of the Australian Computer Society (ACS).
- Member of the IEEE.