

<i>Link to Strategic Plan</i>	<i>Outcome</i>	<i>Assessment/ Measures and Target Performance Levels</i>	<i>Strategies to Achieve Target Performance Level</i>	<i>Result: Data results</i>	<i>Analysis</i>	<i>Action Plan</i>
Achieving Student Success (Goal 2) & Enhancing Resources and the Universities Capacity to Achieve Vision (Goal 3)	Increase services to and for NJCU student veterans' population, which consists of Veterans, National Guard/Reservists, Active Duty Soldiers, Spouses & Dependents.	Number of services directed at veterans' population, and programs delivered for them, and about them (to help foster understanding at the community level) will increase by at least 5-10 programs/services, while we will continue to maintain the level of committed service we currently provide to our student population.	Continued tracking of services offered to/ about the Veterans Population, as well tracking of programs offered about/for Veterans. Services would include admissions assistance, financial aid/billing counseling, academic advising/registration, referral services (internally/externally), and education benefit counseling/processing, while programs would include events and resources directed for/at the community.	The office participated in and/or hosted over forty programs (events, webinars, ceremonies, meetings, etc.) about, for and directed at the veterans population on campus, which was ten more programs and services offered than the previous year. In addition, the office increased the amount of available services offered to students by making five additional external contacts for our students to utilize. The office continued to assist the students with delivery of services, which remained steady throughout the course of the year.	The office met its goal of increasing programing and services for our student veterans' population. We were able to continue several of the previous programs we have instituted, and add additional ones such as providing career opportunities for veterans, additional service organizations for veterans, ROTC recruitment days on campus, and partnership programs to help better meet the needs of our students.	The office will continue to explore and implement model programs that can best help meet the needs of the veterans' community at NJCU. While we were unable to survey the students to get much needed feedback, we recognize that it is something that must be on the forefront going forward. It is essential that we determine which programming/events are most effective in supporting our students, and will continue to develop a model to follow through.